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UNIVERSITY EXAMINATIONS 2024/2025

SECOND YEAR FIRST SEMESTER EXAMINATION FOR THE DEGREE OF BACHELOR
OF SCIENCE IN HEALTH SYSTEM MANAGEMENT

NNH 3204 – PRINCIPLES OF LEADERSHIP AND GOVERNANCE IN HEALTH

DATE: JANUARY 2025

TIME: 2 HOURS

INSTRUCTIONS: Answer Question **ONE** and any other **TWO** questions

QUESTION ONE(30MARKS)

- a) Outline 5 qualities of an effective leader (5marks)
- b) State 5 steps to follow in application of emotional Intelligence leadership (5marks)
- c) Enumerate 5 advantages of Hierarchical Structure in organization (5marks)
- d) State 5 challenges of servant leadership (5marks)
- e) Explain 5 advantages of Line organizational structure (5marks)
- f) State 5 areas Transactional theories of leadership focus on. (5marks)

QUESTION TWO (20MARKS)

- a) The behavioral theories of leadership are concerned with what the leader does, it's one of the most influential theories concerned with leadership styles. Describe its four leadership styles (16marks)
- b) Describe trait theory of leadership (4marks)



QUESTION THREE (20MARKS)

You are posted as subcounty health coordinator of Mbiguni region, describe public sector health service delivery system (20marks)

QUESTION FOUR (20MARKS)

- a) You have received an appointment as the chief executive officer of Gifted Hands referral hospital, you intend to improve service delivery hence need to put on board other people, Compare and contrast management and leadership (14marks)
- b) The key to an organization becoming great is having a Level 5 leader. Describe Level 5 Leadership. (6marks)

