



# MERU UNIVERSITY OF SCIENCE AND TECHNOLOGY

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UNIVERSITY EXAMINATIONS 2024/2025

FIRST YEAR FIRST SEMESTER EXAMINATION FOR THE DEGREE OF BACHELOR  
OF SCIENCE IN HEALTH SYSTEM MANAGEMENT

**NNH 3103 – INTRODUCTION TO HEALTH SYSTEMS MANAGEMENT**

**DATE: JANUARY 2025**

**TIME: 2 HOURS**

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**INSTRUCTIONS:** Answer Question **ONE** and any other **TWO** questions

## QUESTION ONE

1. As the Kitui county health manager, explain how you would ensure that the county health system achieves its objectives (6 marks)
2. Explain three (3) challenges that the Social Health Authority (SHA) that is implementing Social Health Insurance Fund (SHIF) if facing (6 marks)
3. Describe any three (3) emerging health issues that are facing the Kenyan health care system (6 marks)
4. Explain three (3) ways in which you would utilize systems thinking approach and skills to improve the health system in Embu county you are working in (6 marks)
5. Explain three functions of the Kenyan health systems (6 marks)

## SECTION 11: SHORT ANSWER QUESTIONS (40 MKS)

1. Describe five (5) building blocks of the health system and your managerial roles in the implementation of each (20 marks)
2. Discuss five (5) key stakeholders who are critical in the Kenyan health care system and state two roles played by each (20 marks)



3. Describe five (5) non-clinical and five non-financial dimensions of quality of care that you would implement in a hospital that you are the managing (20 marks)

