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UNIVERSITY EXAMINATIONS 2023/2024

SECOND YEAR SECOND SEMESTER EXAMINATION FOR THE DEGREE OF
BACHELOR OF SCIENCE IN HEALTH SYSTEM MANAGEMENT

NNH 3253: HEALTH SERVICE DELIVERY

DATE: APRIL 2024

TIME: 2 HOURS

INSTRUCTIONS: ANSWER QUESTIONS ONE AND ANY OTHER TWO

QUESTION ONE (30 MARKS)

- a) Define the following terms (5marks)
 - i. Counter-referral (1marks)
 - ii. Referral system (1marks)
 - iii. Accreditation (1marks)
 - iv. Expertise movement (1 marks)
 - v. Universal Health Coverage (1marks)
- b) Explain (2) two strategic objectives of the Second Medium-Term (MTP) (4marks)
- c) State (5) five Key objectives of the Kenya Health Policy 2014—2030. (5marks)
- d) State five (5) health functions, defined in the Fourth Schedule of the Constitution of Kenya 2010 (5marks).
- e) State five (5) benefits of developing the Referral Strategy (5marks)
- f) Explain Three (3) models of health care delivery in Kenya (6Marks)

QUESTION TWO (20MARKS)

Devolved government plays key roles in delivery of health care services in Kenya

- i. Explain advantages of devolved health care services in Kenya (10marks)
- ii. Describe challenges faced by devolved health care services in Kenya (10marks)

QUESTION THREE (20MARKS)

A good health system delivers a quality referral services to all people when and where they need them. As a health system Manager, discuss requirements for effective functioning of the referral system using examples from the local context. (20marks)

QUESTION FOUR (20MARKS)

Describe function of County Level Governance in Kenya (20marks)

