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University Examinations 2023/2024

FOURTH YEAR SECOND SEMESTER EXAMINATION FOR THE DEGREE OF
BACHELOR OF COMMUNITY HEALTH DEVELOPMENT

HPC 3423: HEALTH AND CONFLICTS RESOLUTION AND MANAGEMENT

DATE: APRIL 2024

TIME: 2 HOURS

INSTRUCTIONS:

Answer question one and any other two questions

SECTION A (30 MARKS) ANSWER ALL QUESTIONS

1. Define the following terms; (6 marks)
 - a) Conflict management,
 - b) Reconciliation
 - c) Arbitration
 2. Resolving conflicts by using another person to help reach a solution that is acceptable to both sides is usually done by a third person called a mediator. List 3 qualities of a good mediator. (6 marks)
 3. Describe Ottawa charter Care of refugees. (6 marks)
 4. Advantage of using non-violent and Coercive procedure other than war in conflict resolution (6 marks)
 5. State ways of prevention and conflict resolution. (6 marks)
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SECTION B: LONG ANSWER QUESTIONS

ANSWER ANY TWO QUESTIONS (40 MARKS)

1. Discuss community based health care and referral services, management of refugee health services.
2. Explain the role of WHO and UN during disasters. United Nations High Commission for Refugees (UNHCR).
3. Discuss negotiation strategies. (20 marks)