



MERU UNIVERSITY OF SCIENCE AND TECHNOLOGY

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University Examinations 2024/2025

THIRD YEAR FIRST SEMESTER EXAMINATION FOR THE DEGREE OF BACHELOR OF SCIENCE IN HOSPITALITY AND TOURISM MANAGEMENT

AFH 3304: INTERIOR DESIGN AND DÉCOR

DATE: DECEMBER 2024

TIME: 2 HOURS

INSTRUCTIONS:

- Answer Question ONE and any other TWO questions
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QUESTION ONE (30 MARKS)

- Every housekeeper would like to dress up their windows with good-looking curtains, shades, and drapes. Explain any FIVE types of curtains according to hanging style and panel (10 marks)
- Highlight any FIVE types of cushions commonly used in hotel facilities, and their care processes (5 marks)
- Carpets are used extensively in all types of hospitality establishments. State any FIVE advantages and FIVE disadvantages of using carpets. (10 marks)
- Highlight any FIVE activities carried in a hotel linen room (5 marks)

QUESTION TWO (20 MARKS)

- Explain FIVE types of bed covers (15 marks)
- Highlight ways of cleaning and caring of bed covers (5 marks)

QUESTION THREE (20 MARKS)

- a) Describe any FIVE types of fabrics commonly used in hospitality institutions (15 marks)
- b) Highlight the steps you will follow in responding to a maintenance request from a customer in a guest room (5 marks)

QUESTION FOUR (20 MARKS)

It is of critical importance that the housekeeping department do not operate in isolation; it should work very closely with all the other hotel departments to deliver smooth satisfactory services to the customer. Describe how housekeeping coordinates with any other FIVE departments in a hotel (20 marks)